**UNIT 12**

**MAKING DEMOCRACY WORK**

**UNIT 12: LEARNING OBJECTIVES**

* To present a basic introduction to structures in the public sector and how they work.
* To develop thinking about participation and citizenship.
* To develop an awareness of public policy-making processes and scope for community involvement/influence.

**UNIT 12: SUMMARY OUTLINE**

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| **Exercise number** | **Exercise** | **Handouts** |
| **12.1** | Recap and introduction to Unit 11 |  |
| **12.2** | Participation and citizenship | H12.2A: The National Standards for Community Engagement  H12.2B: Better Health, Better Care |
| **12.3** | Democracy and decision making | H12.3A: Scenario 1  H12.3B: Scenario 2 |
| **12.4** | Case study | H12.4A: The Chiropody Campaign ‘Feet First’ |
| **12.5** | Face to face |  |
| **12.6** | Community research update |  |
| **12.7** | Recap and summary | Learning Log Unit 12 |

**UNIT 12: ADDITIONAL TUTOR SUMMARY NOTES**

You should collect in Learning Logs in this unit to have a look at them and to give participants some feedback. Doing this at this stage gives you enough time before the assessment is due to pick up on any difficulties with individuals. How you do this is up to you, but individual tutorials have proven to be a successful method.

**EXERCISE 12.1: RECAP AND INTRODUCTION TO UNIT 12**

The aim of this exercise is to remind participants about the main themes of the last session and connect that to what is being covered in this unit.

**EXERCISE 12.2: PARTICIPATION AND CITIZENSHIP**

The aim of this exercise is to introduce ideas about participation and citizenship

and ways in which people can try to influence public services. It is useful to try and link the ideas from Units 5 and 6 in here and bring in people’s own experiences of influencing Public Service delivery. Give out H12.2A and H12.2B.

**EXERCISE 12.3: DEMOCRACY AND DECISION-MAKING**

The aim of this exercise is to try and get people thinking about where they can go to and how they can influence services. The scenarios outlined in H12.3A and H12.3B are purely selective and you may wish to come up with different scenarios that would be more appropriate for your group.

* A useful source of information on Health Service structures is

the Scottish Health Council. For direct information or the contact details for your nearest local office, phone 0141 241 6308 or visit their website at www.scottishhealthcouncil.org

* For information on Local Government contact the Convention of Scottish Local Authorities (COSLA). For direct information or the contact details for your own Local Council phone 0131 474 9200 or visit their website at www.cosla.gov.uk
* For information on the Scottish Parliament phone 0131 348 5000

or visit their website at www.scottish.parliament.uk

**EXERCISE 12.4: CASE STUDY**

The aim of this exercise is to let participants see how community development

approaches can be used to influence service delivery.

**EXERCISE 12.5: FACE TO FACE**

If you are going to run this exercise as shown you will need to do a bit of prior preparation for it. At least 3 weeks in advance you should contact a couple of people in key agencies that affect health locally. It’s a good idea to try and get one NHS and one non-NHS organisation so that comparisons or contrasts can be made.

You will probably know yourself the appropriate people to invite along, perhaps a Community Health Partnership or Community Planning Manager, a Housing Manager, Director of Public Health, Local Authority Chief Executive, etc. Let them know what the course is about, why they are being invited along and what you want them to talk about. Also, your participants may want to use this exercise as part of their community research projects. If so, you may need to structure the session differently, invite different people, etc.

An alternative to this exercise (or perhaps an addition) that also needs quite a bit of forward planning is to organise a group visit to observe a Health Board meeting, Council meeting, or even a visit to the Scottish Parliament. Although this takes quite a bit of organisation it has been found to be well worth doing by those who have undertaken it.

You may want to re-visit the handouts in Unit 5 before the group carries out this exercise. This will help act as a reminder to the group about different levels of participation.

**EXERCISE 12.6: COMMUNITY RESEARCH PROJECTS – UPDATE**The groups should be well under way with their community research by now so

this is a chance for an update.

**EXERCISE 12.7: RECAP AND SUMMARY**

After quite a long session this is a useful time for folk to draw breath while you summarise the key points covered. Give out Leaning Log Unit 12.